



**TEK 2.0**

**QUICK START GUIDE**

# IMPORTANT SAFETY INFORMATION

## EXPLANATION OF ATTENTION WORDS AND SYMBOLS USED IN THIS GUIDE

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This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

### **⚠ WARNING**

**WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.

### **⚠ CAUTION**

**CAUTION**, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your dog.

### **NOTICE**

**NOTICE** is used to address safe use practices not related to personal injury.

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### **⚠ WARNING**

- Not for use with aggressive dogs. Do not use this product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or a certified trainer.
- This device contains Lithium-Ion (Li-Ion) batteries; never incinerate, puncture, deform, short-circuit, or charge with an inappropriate charger. Fire, explosion, property damage, or bodily harm may occur if this warning is not followed.
- Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the regulations in your area.
- Batteries should never be removed from the battery compartment for charging.
- Risk of explosion if batteries are charged in areas with high temperature (100° F+ / 38° C).
- Keep batteries away from children.
- Using your TEK Series 2.0 System while operating a motor vehicle can be distracting. Always pay full attention to operating your vehicle.
- Always be alert to your surroundings when navigating to a Waypoint. Do not cross dangerous terrain or obstacles as you move.

### **CAUTION**

- The Geofence feature alerts you that your dog has left a boundary you created. It is not a containment system.

### **TEK-V2LT:**

Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long or made too tight on the dog's neck may cause skin damage. This is called bed sores; it is also called decubitus ulcers or pressure necrosis.

- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible, reposition the collar on the dog's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a leash/lead to the electronic collar; it will cause excessive pressure on the contacts.
- When using a separate collar for a leash/lead, don't put pressure on the electronic collar.
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.

- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.

For additional information on bed sores and pressure necrosis, please visit the Support section for Remote Trainers at [www.sportdog.com](http://www.sportdog.com).

These steps will help keep your dog safe and comfortable. Millions of dogs are comfortable while they wear stainless steel contacts. Some dogs are sensitive to contact pressure. You may find after some time that your dog is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

- You may need to trim the hair in the area of the Contact Points or switch to the longer Contact Points to ensure consistent contact. Never shave the dog's neck; this may lead to a rash or infection.
- You should not make the collar any tighter than is required for good contact. A collar that is too tight will increase the risk of pressure necrosis in the contact area.

## **TEK-V2L:**

Please read and follow the instructions in this manual. Proper fit of the collar is important.

- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible, reposition the collar on the dog's neck every 1 to 2 hours.
- When using a separate collar for a leash/lead, don't put pressure on the electronic collar.
- Wash the dog's neck area and collar weekly with a damp cloth.

## **NOTICE**

- THE DATA IN THIS SYSTEM HAS BEEN PROVIDED BY DELORME IN PARTNERSHIP WITH RADIO SYSTEMS CORPORATION®. IT IS SUITABLE AND INTENDED ONLY FOR GENERAL VISUAL REFERENCE USE. IT SHOULD NOT BE USED FOR ANY PURPOSE REQUIRING EXACT MEASUREMENT OF DISTANCE OR DIRECTION, OR FOR PRECISION IN ADDRESS LOCATION OR IN THE DEPICTION OF GEOGRAPHIC FEATURES. ROUTING DIRECTIONS SHOULD BE USED ONLY AS A TRAVEL AID AND MUST ALWAYS BE VISUALLY VERIFIED BY THE USER ON THE GROUND AND EXECUTED WITH DUE REGARD TO TRAFFIC AND ROAD CONDITIONS, ROAD SIGNS AND REGULATIONS. Please note that the Data is merely a graphical representation of geographic features appearing on the face of the earth. The Data may include features, such as roads, trails, etc., that are located on private property. Nothing in this License grants the use of, or is intended to imply the right to use, any such private property. You should respect all landowner restrictions. You are solely responsible for complying with all legal requirements relating to land use and for your own safety and for the consequences of your actions in your use of the Data.
- Avoid chemical cleaners and solvents that can damage plastic components.
- Do not store the TEK Series 2.0 System where prolonged exposure to temperature extremes may occur, because permanent damage may result.
- When storing the device for an extended time, store within the temperature range of 32°F to 77°F (from 0° to 25°C).
- Do not leave the device exposed to a heat source or in a high-temperature location, such as in the sun in an unattended vehicle. To prevent damage, remove the device from the vehicle or store it out of direct sunlight, such as in the glove box.
- Always confirm legal shooting hours with your respective state fish and wildlife agency's district office.

Thank you for choosing SportDOG Brand® tracking and training products. This is an abbreviated guide designed to familiarize you with the product. To ensure your satisfaction, please thoroughly review the full Operating Guide available online at [www.sportdog.com/support/tek2.0](http://www.sportdog.com/support/tek2.0).

To get the most protection out of your Two-Year Warranty, please register your product within 30 days at [www.sportdog.com](http://www.sportdog.com). By registering and keeping your receipt you will enjoy the product's full warranty and, should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, your valuable information will never be given or sold to anyone. Complete warranty information is available online at [www.sportdog.com](http://www.sportdog.com).

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## TABLE OF CONTENTS

HOW IT WORKS .....	5
CHARGING THE BATTERIES.....	5
TURNING ON/OFF .....	6
TEK 2.0 SETUP .....	6
CALIBRATE THE COMPASS.....	6
FIT THE GPS COLLAR WITH E-COLLAR MODULE .....	7
CONNECTING TO A COMPUTER .....	7
TERMS OF USE AND LIMITATION OF LIABILITY.....	8
COMPLIANCE .....	8
CUSTOMER CARE CENTER / SERVICE CLIENTÈLE .....	9
BATTERY DISPOSAL .....	9
IMPORTANT RECYCLING ADVICE .....	9

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## COMPONENTS

### TEK SERIES TEK-V2LT SYSTEM CONTAINS:

- Handheld Device with Antenna • GPS Collar with E-Collar Module on Red Collar Strap
- Location-only Module • Charge Cradle • Adapter • USB Cables • Basic Training Manual
- Quick Start Guide • Long Contact Points • Test Light • Lanyard • Hex Key

### TEK SERIES TEK-V2L SYSTEM CONTAINS:

- Handheld Device with Antenna • GPS Collar on Red Collar Strap • Charge Cradle
- Adapter • USB Cables • Basic Training Manual • Quick Start Guide • Lanyard

## HOW IT WORKS

The SportDOG Brand® TEK Series 2.0 Systems have been proven safe, comfortable, and effective for all dogs over 8 pounds. Consistent, correct use of this product allows you to track your dog, reinforce commands, and correct misbehavior from up to 10 miles line of sight.

The Handheld Device receives your location from its built-in GPS antenna and receives location updates from the GPS antenna mounted on the Collar to track the location of your dog. The Handheld Device sends a signal, activating the E-Collar Module to deliver a harmless stimulation.\* With proper training, a dog will learn to associate the signal with a command. Like all SportDOG® products, this model features adjustable static stimulation levels so you can tailor the stimulation level to your dog's temperament, eliminating the risk of over-correction.

\*TEK-V2LT and TEK-2AD have E-Collar functionality. To add E-Collar functionality to your TEK-V2L, you must purchase the TEK-2T E-Collar Module.

**IMPORTANT: THE TEK SERIES 2.0 SYSTEM HAS A RANGE OF UP TO 10 MILES LINE OF SIGHT. DEPENDING ON THE WAY YOU HOLD THE HANDHELD DEVICE, THE MAXIMUM RANGE MAY VARY. FOR CONSISTENT RESULTS AT LONGER RANGES, HOLD THE HANDHELD DEVICE IN A VERTICAL POSITION AWAY FROM YOUR BODY AND ABOVE YOUR HEAD. TERRAIN, WEATHER, VEGETATION, TRANSMISSIONS FROM OTHER RADIO DEVICES, AND OTHER FACTORS WILL AFFECT THE MAXIMUM RANGE.**

## STEP :: 01

### CHARGING THE BATTERIES

#### TO CHARGE THE HANDHELD DEVICE

1. Lift the rubber cover protecting the charging jack.
2. Connect the appropriate charge connector to the charging jack.
3. Plug the charger into a standard 120/240-volt AC wall outlet. The Handheld Device will automatically power on. Keep the Handheld Device powered on until it is fully charged.

*NOTE: The first time your Handheld Device powers on, you will be prompted to begin Guided Setup.*

4. Charge the Handheld Device for up to 8 hours for the first charge and every charge thereafter. It is not harmful to let the unit charge more than 8 hours. Charging cannot be guaranteed if a charger not supplied by SportDOG® Brand is used.
5. When charging is complete, as indicated by a full bar on the battery icon, replace the rubber cover.

*NOTE: Approximate battery life between charges is 12 hours, depending on the frequency of use.*

#### TO CHARGE THE GPS COLLAR/E-COLLAR MODULE

1. Attach the supplied Charge Cradle so that the SportDOG Brand logo on the Charge Cradle covers the SportDOG Brand logo on the GPS Collar.
2. Connect the appropriate charge connector to the charging jack.
3. Plug the charger into a standard 120/240-volt AC wall outlet.
4. Charge the GPS Collar for 4 hours for the first charge and every charge thereafter. It is not harmful to let the unit charge more than 4 hours.
5. When charging is complete, as indicated by the Indicator Light blinking green, remove the Charge Cradle.

*NOTE: Approximate battery life between charges is 24 hours (at the 3 second update rate) depending on the frequency of use.*

## STEP :: 02

### TURNING ON/OFF

#### TO TURN THE HANDHELD DEVICE ON

Firmly press and release the On/Off button. The Handheld Device will vibrate and the Start-Up Screen will display.

#### TO TURN THE HANDHELD DEVICE OFF

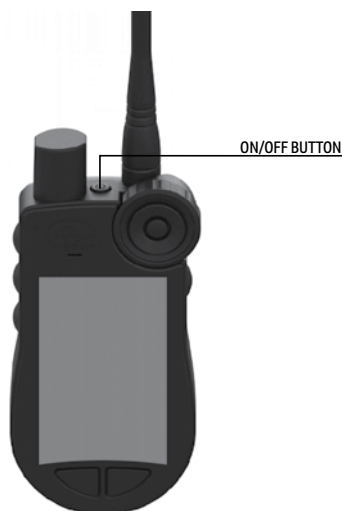
Firmly press and hold the On/Off button. Release when the display goes blank.

#### TO TURN THE GPS COLLAR/E-COLLAR MODULE ON

Press the On/Off button and release when the GPS Indicator Light comes on green. The GPS Collar will beep 1 to 5 times indicating which channel the collar is on.

#### TO TURN THE GPS COLLAR/E-COLLAR MODULE OFF

Press and hold the On/Off button until the GPS Indicator Light comes on solid red and the GPS Collar beeps for 2 seconds. To extend the battery life between charging cycles, turn off the GPS Collar when it is not in use.



## STEP :: 03

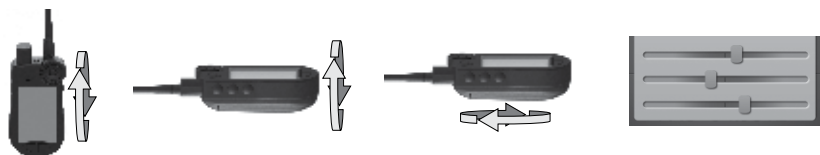
### TEK 2.0 SETUP

The first time you turn on your TEK 2.0 Handheld Device, the Setup Wizard will walk you through setting up your device. If you choose to skip the customization process by selecting DEFAULT SETTINGS when the Setup Wizard asks "Would you like to follow the guided setup or use the default settings?", your Handheld Device will, by default, have one dog and one collar paired so that you can go directly to the field. Should you need to add additional dogs, collars, or hunters or pair your collar again, please follow the steps in the online Operating Guide.

## STEP :: 04

### CALIBRATE THE COMPASS

From the Home Screen, select Compass. Press the Menu Button and select Calibrate. Rotate the Handheld Device in all three dimensions until the orange squares on the screen are as close as possible to the center of the bars. When you have successfully calibrated the Handheld Device, the screen will notify you by displaying *Compass Calibration has been completed*, select OK. Your setup is now complete. Use the Settings Screen to adjust settings at any time.



## STEP :: 05

### FIT THE GPS COLLAR WITH E-COLLAR MODULE

Put the collar around your dog's neck and adjust to find the proper fit, making sure the GPS antenna is at the back of your dog's neck for best reception. Fasten the collar so the fit is snug yet loose enough to allow one finger to fit between the strap and the dog's neck. Fit is important because a loose collar may cause inconsistent performance.

## STEP :: 06

### CONNECTING TO A COMPUTER

To ensure you have the latest features, you will want to update the Handheld Device and GPS Collar/E-Collar Module's firmware.

1. Go to [www.sportdog.com/support/tek2.0](http://www.sportdog.com/support/tek2.0).
2. Download, install, and launch the SportDOG® Companion Application software on your computer.
3. Connect your Handheld Device to your computer via the included USB cable. Once connected to the computer, the Companion Application will automatically connect with the Handheld Device. When the Companion Application detects the connected Handheld Device, the screen on the Handheld Device will go black and display the text "Connected To Computer".
4. If there is an update available for the Handheld Device, the Companion Application will prompt you to download the update and install it to your Handheld Device.

*For Collar Receiver updates, repeat Steps 3 and 4, but connect your GPS Collar/E-Collar Module instead of your Handheld Device.*

For a full version of the Operating Guide go to [www.sportdog.com/support/tek2.0](http://www.sportdog.com/support/tek2.0).

# TERMS OF USE AND LIMITATION OF LIABILITY

## 1. TERMS OF USE

The use of this product is subject to your acceptance without modification of the terms, conditions, and notices contained with this product. Use of this product implies acceptance of all such terms, conditions, and notices. If you do not wish to accept these terms, conditions, and notices, please return the Product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care Location together with proof of purchase for a full refund.

## 2. PROPER USE

Proper Use includes, without limitation, reviewing the entire Operating Guide and any specific safety information statements. The specific temperament or size/weight of your dog may not be suitable for this product. If you are unsure whether this Product is appropriate for your dog, please consult your veterinarian or certified trainer prior to use. For products used with dogs where training is desired, Radio Systems Corporation recommends that these training products are not used if your dog is aggressive and accepts no liability for determining suitability in individual cases.

## 3. NO UNLAWFUL OR PROHIBITED USE

This product is designed for use with dogs only. This product is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State, or Local Laws.

## 4. LIMITATION OF LIABILITY

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any direct, indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the use or misuse of this product. The Purchaser assumes all risks and liability from the use of this product to the fullest extent permissible by law.

## 5. MODIFICATION OF TERMS AND CONDITIONS

Radio Systems Corporation reserves the right to change the terms, conditions, and notices governing this product from time to time. If such changes have been notified to you prior to your use of this product, they shall be binding on you as if incorporated herein.

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## COMPLIANCE

Please see the complete TEK 2.0 Operating Guide, found on [sportdog.com](http://sportdog.com), for important Regulatory Compliance information.



# CUSTOMER CARE CENTER / SERVICE CLIENTÈLE

## UNITED STATES & CANADA

Tel: 800-732-0144

Monday - Friday

8 AM - 8 PM EST

Saturday

9 AM - 5 PM EST

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## BATTERY DISPOSAL

Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries.

This system operates on two Li-Ion battery packs (2000mAh capacity for the GPS Collar and 4400mAh capacity for the Handheld Device). Call the Customer Care Center at the number above if your battery needs to be replaced.

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## IMPORTANT RECYCLING ADVICE

Please respect the Waste Electrical and Electronic Equipment regulations in your country. This equipment must be recycled. If you no longer require this equipment, do not place it in the normal municipal waste system. Please return it to where it was purchased in order that it can be placed in our recycling system. If this is not possible, please contact the Customer Care Center at the number above for further information.

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For a list of patents protecting this product, please visit: [www.radiosystemscorporation.com/patents](http://www.radiosystemscorporation.com/patents)



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YOU'D DESIGN IT®**



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Radio Systems Corporation • 10427 PetSafe Way • Knoxville, TN 37932 USA • 1.800.732.0144  
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