



ADD-A-DOG<sup>®</sup>

SDF::CR

OPERATING GUIDE  
PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

Hereinafter Radio Systems Corporation, Radio Systems PetSafe Europe Ltd., Radio Systems Australia Pty Ltd. and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as "We" or "Us".

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## IMPORTANT SAFETY INFORMATION

### Explanation Of Attention Words And Symbols Used In This Guide

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This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

#### **▲WARNING**

**WARNING** indicates a hazardous situation which, if not avoided, could result in death or serious injury.

#### **▲CAUTION**

**CAUTION**, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

#### **CAUTION**

**CAUTION**, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your dog.

#### **NOTICE**

**NOTICE** is used to address safe use practices not related to personal injury.

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#### **▲WARNING**

- Don't use this product if your dog is aggressive or prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to owners and others. If you're unsure whether this product is appropriate for your dog, please consult your veterinarian or a certified trainer.
- Underground cables can carry high voltage. Have all underground cables marked before you dig to bury the boundary wire. In most areas, it's a free service. Don't install, connect, or remove your system during a lightning storm. If the storm is close enough for you to hear thunder, it's close enough to create hazardous surges.
- To avoid risk of severe injury, follow all safety instructions for your power tools, and wear safety goggles during use.
- Before you begin installing the Boundary Wire, turn the Fence Transmitter OFF.
- To avoid electric shock, use the containment Transmitter indoors in a dry location only.
- This device contains Lithium-Ion (Li-Ion) batteries; DON'T attempt to cut into or pry open the battery. Be sure to discard any used battery properly.
- Never incinerate, puncture, deform, short-circuit or charge with an inappropriate charger. Fire, explosion, property damage, or bodily harm may occur if this warning is not followed.
- There is a risk of explosion if a battery is replaced by an incorrect type. Do not short circuit, mix old and new batteries, dispose of in fire, or expose to water. When batteries are stored or disposed, they must be protected from shorting.
- The battery should be charged in areas with temperatures ranging from 32°F to 113°F / 0°C to 45°C. Recharging the battery outside of this temperature range can cause the battery to overheat, explode, or catch fire.

#### **▲CAUTION**

- Wire on top of the ground may be a trip hazard. Be careful when placing wires and testing the system.
- This system is NOT a solid barrier. It's designed to act as a deterrent to remind dogs to remain within the established boundary by use of static stimulation. It's important that you reinforce training with your dog on a regular basis. Since the tolerance level to static stimulation varies from dog to dog, Radio Systems Corporation CANNOT guarantee that the system will, in all cases, keep a dog within the established boundary. Not all dogs can be trained to avoid crossing the boundary! Therefore, if you have reason to believe that your dog may pose a danger to others or harm himself if he is not kept from crossing the boundary, you should NOT rely solely upon this system to confine your dog. Radio Systems Corporation shall NOT be liable for any property damage, economic loss, or any consequential damages sustained as a result of any animal crossing the boundary.

- This product is not a toy. Keep it out of the reach of children.

### **CAUTION**

- Proper fit of the collar is important. A collar worn for too long or made too tight on the dog's neck may cause skin damage ranging from redness to pressure ulcers. This condition is commonly known as bed sores.
- Avoid leaving the collar on a dog for more than 12 hours per day.
- When possible, reposition the collar on the dog's neck every 1 - 2 hours.
- Regularly recheck the fit to prevent excessive pressure; follow the instructions in this manual.
- You may need to trim the hair in the area of the Contact Points. However, never shave the dog's neck; this may lead to a rash or infection.
- Never connect a lead/leash to a collar with Contact Points. It will cause excessive pressure on the Contact Points.
- When connecting a lead/leash to a separate collar, don't allow it to put pressure on the Collar Receiver.
- Wash the dog's neck area and the Contact Points of the collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue using this product until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.
- For additional information on bed sores and pressure necrosis, please visit [www.sportdog.com](http://www.sportdog.com).
- Proper training of your dog is essential to successfully using the system. During the first 2 weeks of training, don't use the system without direct supervision of your dog.
- Always remove your dog's Collar Receiver before performing any Transmitter testing or adjustments. This will prevent unintended corrections.
- To prevent an unintended correction, after the boundary markers have been placed and you are beginning your containment training, be sure to set the static stimulation level on the collar back to Level 1 (or tone/vibe), and only increase if necessary.
- The boundary width of the system must be tested whenever an adjustment is made to the Boundary Area to prevent unintended corrections to your dog. Don't use an outlet protected with a residual current device (RCD) or ground fault circuit interrupter (GFCI). The system will function properly, but in rare cases, nearby lightning strikes may cause the RCD or GFCI to trip. Without system power, your dog may escape. You'll have to reset the RCD or GFCI to restore power to the system.
- This product is only for use with healthy dogs. If you're not certain that your dog is in good health, we recommend that you take your dog to a veterinarian before using this product.

### **NOTICE**

- Avoid damaging the insulation of the loop wire; damage may cause areas of weak signal and lead to failure of the boundary.
- When mowing or trimming your grass, use care not to cut the Boundary Wire.
- To protect the containment Transmitter, disconnect the Boundary Wire and unplug the power adapter from the outlet when the system will not be used for long periods of time or prior to thunderstorms. This will prevent power surges from damaging the Transmitter.
- Modification or changes to this equipment not expressly approved by Radio Systems Corporation may void the user's authority to operate the equipment.
- If it is rechargeable, you should expect hundreds of recharge cycles from your battery. However, do not charge your collar every night. Charging too often can reduce battery life.

### **OTHER IMPORTANT INFORMATION**

Use of this product implies acceptance of any and all terms, conditions, and notices related to this product including, but not limited to, those found in this Operating Guide and the Insert containing important Regulatory Compliance and Safety information.


Thank you for choosing SportDOG® Brand training products. Used properly, this product will help you train your dog for containment efficiently and safely. To ensure your satisfaction, please review this owner's manual thoroughly. If you have questions regarding this product's operation, please contact our Customer Care Center at 1-800-732-0144, visit our website at [www.sportdog.com](http://www.sportdog.com), or view our support videos at [www.youtube.com/sportdogbrand](http://www.youtube.com/sportdogbrand).

To get the most protection out of your 2 year warranty, please register your product within 30 days at [www.sportdog.com](http://www.sportdog.com). By registering and keeping your receipt you will enjoy the product's full warranty and, should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, your valuable information will never be given or sold to anyone. Complete warranty information is available online at [www.sportdog.com](http://www.sportdog.com).

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\*  videos available at [www.youtube.com/sportdogbrand](http://www.youtube.com/sportdogbrand)

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## HOW THE SYSTEM WORKS

The SportDOG Brand® In-Ground Fence™ system has been proven safe, comfortable, and effective for dogs over 8 pounds. The system works by producing a radio signal from the Fence Transmitter through up to 8,600 feet of Boundary Wire. The Boundary Wire is buried or attached to a fixed object to enclose the dog's Boundary Area. You temporarily define the Boundary Area with Boundary Flags for a visual aid in training your dog. Your dog wears a Collar Receiver with Contact Points that touch his neck and, once trained, is allowed to roam freely in the Boundary Area. When your dog reaches the Warning Zone, the Collar Receiver gives a warning beep. If your dog continues into the Stimulation Zone, a safe stimulation will be delivered through the Contact Points to get his attention until he returns to the Boundary Area.

## STEP :: 01

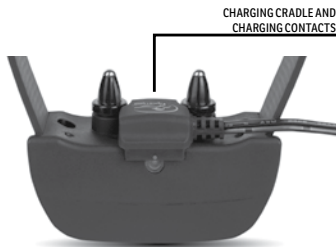
### PREPARE THE COLLAR RECEIVER

The In-Ground Fence™ Collar Receiver contains a rechargeable lithium-ion battery. When the unit indicates the battery is low (Receiver Indicator Light flashes red) it's time to recharge the unit. Average battery life is 2 months. A charger is included with the device for charging the battery from any standard outlet.

**NOTICE** Only use charging devices that are approved by Radio Systems Corporation. Our accessories are designed for your device to maximize battery life. Using other accessories may void your warranty and may cause damage to your device.

#### FOLLOW THESE STEPS TO CHARGE THE BATTERY:

1. Align the Charging Cradle with the Charging Contacts as shown in image.
2. Push down on the Charging Cradle until it snaps into place.
3. Insert the USB Type-C cable into the USB-C Power adapter
4. Plug the charger into a standard 120/240-volt AC wall outlet.
5. During charging, keep the Collar Receiver in an open, well-ventilated area.
6. When charging is complete the Indicator Light will flash green. Using Li-ion technology, the Collar Receiver only requires a 2 hour charge. It's not harmful to let the unit charge for more than 2 hours.
7. Remove the Charging Cradle from the Collar Receiver.
8. Unplug the charger from the wall outlet.



#### TO TURN THE COLLAR RECEIVER ON/OFF

Press and release the On/Off Button (located between the Contact Points) for about one second - the unit will power on immediately, as well as beep 1-8 times, depending on the static stimulation range setting (1 is the default setting). To turn the unit off, press and hold the On/Off Button for 3 seconds. A long beep will sound, the Receiver Indicator Light will turn red, then the unit will turn off.

#### SET THE COLLAR RECEIVER STIMULATION

The Collar Receiver has 8 stimulation settings. Setting 1 is vibration and tone only, and Settings 2-8 are static stimulation levels with 2 being the lowest static stimulation, and 8 being the highest.

1. Make sure the Collar Receiver is off.
2. Turn the Collar Receiver on by pressing and releasing the On/Off Button. The Receiver Indicator Light will display solid green or red depending on battery status, and beep according to the current stimulation setting (level is set to 1 by default).
3. After the Receiver Indicator Light turns off, and within 5 seconds, press and hold the On/Off Button for 2 seconds to enter the stimulation selection mode. The Collar Receiver will then emit a series of orange flashes that correspond to the current stimulation setting (e.g. 4 orange flashes means Collar Receiver is currently set to setting 4).
4. Press the On/Off Button to increase the stimulation setting by one, indicated by a solid orange light, then release.
5. Repeat Step 4 until the desired stimulation range is reached (refer to the chart below), and then wait 5 seconds for the Collar Receiver to turn off, indicated by a red Receiver Indicator Light and a 2 second tone. The stimulation setting is now set.
6. Turn the Collar Receiver back on. It will then beep 1-8 times according to the stimulation setting selected in Step 5.

## RECEIVER STIMULATION LEVEL

STIMULATION SETTING	RECEIVER INDICATOR LIGHT AND TONE	STATIC STIMULATION LEVEL	COLLAR RECEIVER FUNCTION	DOG'S TEMPERAMENT
1	1 flash and beep	No static	Vibration and tone	N/A
2	2 flashes and beeps	1	Low static stimulation	Timid
3	3 flashes and beeps	2	Low static stimulation	Timid or average
4	4 flashes and beeps	3	Medium static stimulation	Average
5	5 flashes and beeps	4	Medium static stimulation	Average
6	6 flashes and beeps	5	Medium static stimulation	Average or Stubborn
7	7 flashes and beeps	6	High static stimulation	Stubborn
8	8 flashes and beeps	7	High static stimulation	Stubborn

## COLLAR RECEIVER INDICATOR LIGHT

OPERATIONAL MODE	LIGHT COLOR	BATTERY STATUS	LIGHT FUNCTION	SPEAKER FUNCTION	VIBRATION
Unit is turned on via On/Off Button	Green	Good	Light is solid in color during beep sequence	Beeps 1-8 times depending on stimulation setting (1 is the default setting)	N/A
Unit is turned on via On/Off Button	Red	Low	Light is solid in color during beep sequence		
Unit is turned off via On/Off Button	Red	N/A	Light is solid in color during beep sequence	Beeps continuously for 2 seconds	N/A
Unit is on	Green	Good	Light flashes every 4 seconds	N/A	N/A
Unit is on	Red	Low	Light flashes every 4 seconds	N/A	N/A
Unit is delivering a containment warning stimulation	Green	N/A	Light will quickly flash for 2 seconds	Unit will beep quickly for 2 seconds	Unit will vibrate intermittently for 2 seconds
Unit is delivering a containment anti-linger stimulation	Red	N/A	Light will quickly flash (up to 15 seconds)	Unit will beep quickly	N/A
Unit is delivering a containment run-through stimulation	Red	N/A	Light will quickly flash (up to 15 seconds)	Unit will beep quickly	N/A
Unit is charging	Green	Low	Light is solid in color while on the charger	N/A	N/A
Unit is fully charged (charger still connected)	Green	Good	Light flashes once per second once the battery is completely charged	N/A	N/A

## STEP :: 02

### FIT THE COLLAR RECEIVER

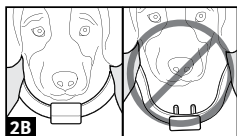
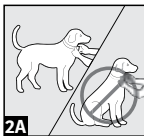
**IMPORTANT:** The proper fit and placement of the In-Ground Fence™ Collar Receiver is important for effective operation. The Contact Points must have direct contact with your dog's skin.

#### CAUTION

See page 3 for Important Safety Information.

To ensure a proper fit, follow these steps:

1. Make sure the unit is off.
2. With your dog standing (2A), center the Collar Receiver so the Contact Points are underneath your dog's neck, touching the skin (2B). If your dog has a long or thick coat, you have 2 options to ensure consistent contact: either trim the hair around the Contact Points or switch to the longer Contact Points included with your system.
3. Check the tightness of the collar by inserting your finger between the end of a Contact Point and your dog's neck (2C). The fit should be snug but not constricting.
4. Allow your dog to wear the collar for several minutes and then recheck the fit. Check the fit again as your dog becomes more comfortable wearing the collar.



#### CAUTION

- You may need to trim the hair in the area of the Contact Points. Never shave the dog's neck; this may lead to a rash or infection.
- You shouldn't make the collar any tighter than is required for good contact. A collar that is too tight will increase the risk of pressure necrosis in the contact area.

### TAKING YOUR DOG OUT OF THE BOUNDARY AREA

**IMPORTANT:** Remove the Collar Receiver from your dog.

**Option 1:** Replace the Collar Receiver with a regular collar. Put your dog in a car that's within the Boundary Area and drive him out of the Boundary Area.

**Option 2:** Replace the Collar Receiver with a regular collar and lead/leash. Walk your dog out of the Boundary Area while giving a command such as "OK" at a specific place of the Boundary Area (the end of your driveway, sidewalk, etc.). Always leave the Boundary Area with a lead/leash at this place and your dog will associate leaving the Boundary Area only on a lead/leash, only at this place, and only with a person. You may initially need to convince your dog to leave the Boundary Area with a food treat and lots of praise. You may also carry your dog out of the Boundary Area.



## TERMS OF USE AND LIMITATION OF LIABILITY

### 1. TERMS OF USE

The use of this product is subject to your acceptance without modification of the terms, conditions, and notices contained with this product. Use of this product implies acceptance of all such terms, conditions, and notices. If you do not wish to accept these terms, conditions, and notices, please return the Product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care location together with proof of purchase for a full refund.

### 2. PROPER USE

Proper Use includes, without limitation, reviewing the entire Operating Guide and any specific safety information statements. The specific temperament or size/weight of your dog may not be suitable for this product. If you are unsure whether this Product is appropriate for your dog, please consult your veterinarian or certified trainer prior to use. For products used with dogs where training is desired, Radio Systems Corporation recommends that these training products are not used if your dog is aggressive and accepts no liability for determining suitability in individual cases.

### 3. NO UNLAWFUL OR PROHIBITED USE

This product is designed for use with dogs only. This product is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State, or Local Laws.

### 4. LIMITATION OF LIABILITY

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any direct, indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the use or misuse of this product. The Purchaser assumes all risks and liability from the use of this product to the fullest extent permissible by law.

### 5. MODIFICATION OF TERMS AND CONDITIONS

Radio Systems Corporation reserves the right to change the terms, conditions, and notices governing this product from time to time. If such changes have been notified to you prior to your use of this product, they shall be binding on you as if incorporated herein.



## BATTERY DISPOSAL

This system operates on a Li-Ion battery pack. Only replace with battery received from calling the Customer Care Center at 1-800-732-0144.

- Batteries should never be removed from the battery compartment for charging.
- The rechargeable Lithium Ion (Li-Ion) batteries are not memory sensitive, do not require depletion before charging, and cannot be over charged.
- The batteries come partially charged from the factory, but will require a full charge before the first use.
- **When storing the unit for long periods, remember to regularly give batteries a full charge. This should be done once every 1 to 2 months.**
- You should expect hundreds of recharge cycles from your batteries. However, all rechargeable batteries lose capacity over time relative to the number of recharge cycles they experience. This is normal. If your operating time drops to half of the original life, contact the Customer Care Center to purchase a new battery.
- The batteries should last for a period of 3-5 years. When a battery needs replacement, you can order a new pack by calling our Customer Care Center at 1-800-732-0144. Please do not open the Collar Receiver or Remote Transmitter until you have received the replacement.



**AT END OF PRODUCT LIFE, USE THESE BATTERY REMOVAL INSTRUCTIONS FOR FINAL DISPOSAL (DO NOT OPEN THE COLLAR RECEIVER OR REMOTE TRANSMITTER UNTIL YOU HAVE RECEIVED THE REPLACEMENT):**

- Using a 3/32 Hex Key for your Collar Receiver, remove the case screws.
- Remove the case back or cover.
- Remove the old battery pack.

**⚠WARNING**

- When removing the old battery pack, care must be taken when gripping the connector firmly to avoid damaging the wires. Shorting the battery wires may cause fire or explosion.
- These instructions aren't valid for repair or battery replacement. Replacing the battery with a battery not specifically approved by Radio Systems Corporation may cause fire or explosion. Please call the Customer Care Center to avoid invalidating your warranty.



## **IMPORTANT RECYCLING ADVICE**

Please respect the Waste Electrical and Electronic Equipment regulations in your country. This equipment must be recycled. At the end of the product life, do not place it in the normal municipal waste system. Please check the regulations in your area or return it to where it was purchased so that it can be placed in our recycling system. If these options are not possible, please contact the Customer Care Center for further information.

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## **COMPLIANCE**

### **FCC: USA**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult Customer Care, the dealer, or an experienced radio/TV technician for help.

**CAUTION:** Modification or changes to this equipment not expressly approved by Radio Systems Corporation may void the user's authority to operate the equipment.

## IC: CANADA

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## ACMA: AUSTRALIA

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications and Media Authority).

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## CUSTOMER CARE INTERNATIONAL

Canada - Tel: 800-457-3911  
Monday - Friday 08:00 - 20:00 / Saturday 09:00 AM – 17:00 PM

Australia - Tel: 1800 786 608  
Monday - Friday 8:30 - 17:00 (AEST)

New Zealand - Tel: 0800 543 054  
Monday - Friday 10:30 AM - 19:00 (NZST)

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## TWO YEAR NON-TRANSFERRABLE LIMITED WARRANTY

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at [www.sportdog.com](http://www.sportdog.com) and/or are available by contacting your local Customer Care Centre.

Canada – Radio Systems Corporation, 10427 PetSafe Way, Knoxville, TN 37932 USA

Australia/New Zealand – In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this Product are as follows: Radio Systems Australia Pty Ltd. (hereinafter referred to as "Radio Systems") warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its Product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of two (2) years from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the Product, or a gift recipient of a new Product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labour and parts for the first two years of ownership; after the first two years, a service or upgrade charge will apply relative to replacement of the Product with new or refurbished items at Radio Systems' sole discretion.

The limited warranty is non-transferrable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems Product or transfers the property on which the Radio Systems Product is installed. This Limited Warranty excludes accidental damage due to dog chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase products outside of Australia, New Zealand, or from an unauthorized dealer will need to return the Product to the original place of purchase for any warranty issues.

Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or for any other reason outside of these Warranty terms.

Claims Procedure: Any claim made under this Warranty should be made directly to Radio Systems Australia Pty Ltd. Customer Care Centre at:

Radio Systems Australia Pty Ltd.  
PO Box 3442, Australia Fair  
QLD 4215 Australia

Australia Residents: 1800 786 608  
New Zealand Residents: 0800 543 054  
Email: [aus-info@petsafe.net](mailto:aus-info@petsafe.net)

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Centre to obtain a Warranty Return number, prior to sending the Product. Failure to do so may delay in the repair or replacement of the Product.

If the Product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organise for a replacement to be sent in advance of returning the faulty Product. A Post Bag will be included with the replacement Product for the return of the faulty Product. The Product must be returned within 7 days of receiving the replacement. If the Product is deemed to be faulty after 30 days from the date of original purchase, the consumer will be required to return the Product to Radio Systems at the consumer's own expense. Radio Systems will test and replace the faulty unit or its components and return to the consumer free of charge, provided the Product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Centre on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).



# GEAR THE WAY YOU'D DESIGN IT™

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